



WELCOME TO RAILWAY HOUSE

Everything you need to know

128 HOLGATE ROAD
YORK
YO24 4DF



MEET THE TEAM

Neil - Owner of Railway House. He's always on hand if you need help with anything so please don't hesitate to contact him.

Lucy - Owner of local small business 'Helston Street', who helped with designing the interiors for Railway House.

info@railwayhouseyork.co.uk

railwayhouseyork.co.uk



ABOUT THE HOUSE

Welcome to Railway House.

The impressive building was built in 1850 for Henry Tenant, who was the head of the Railway network at that time. We have renamed the building 'Railway House' in his honour, and you'll find railway tributes scattered around the building.

The surrounding houses were once part of the house, one of them his butlers house, another his housekeeping, and the servants came in and out of the building via a staircase in the basement.

We have 8 apartments on site, set across 4 floors of the building. Three one bed apartments, three two bed apartments and two three bed apartments.

We fully opened in September 2023 after spending one whole year renovating and converting the building into the 8 individual apartments.

Please feel free to use our beautiful gardens during your stay.

HOUSE GUIDE

MASTER SWITCH

There is a master switch by the front door in every apartment (labelled). This switch turns every light on and off all together within the apartment.

Please use the switch when leaving the apartment, and make sure it's switched on when you return.

PARKING

Parking is included in your booking. and is safe and secure as we have CCTV on the car park as well as the gated entrance. Please park considerately to accommodate other guests cars, and please refrain from parking immediately outside the building/front door, this is so pedestrian access to the door is always available.

TO EXIT THE GATE ON FOOT there is a green button on the right hand side to press and the gate will open.

TO EXIT THE GATE VIA CAR please swing the car to the left slightly and the sensor will open the gate automatically.

EV CHARGERS

Please use the EV chargers available, an app is required to access the chargers. There is an information sign provided in the entrance of the main building, next to the key boxes.

Please refrain from parking in these spots unless you require the use of the chargers.

LAUNDRY

You have been provided with 1 set of fresh towels per person per stay, this is to help save the environment, if you require any more during your stay please get in touch.

If you require an iron & ironing board please contact Neil and we will bring one to your apartment.



WIFI IS ON THE HOUSE

NETWORK **BTB-592ZMQ**

PASSWORD **BookDirectSave10%**

EMERGENCY INFORMATION

EMAIL:

info@railwayhouseyork.co.uk

Please email with name, contact details and questions and someone will get back to you asap.

MEDICAL
EMERGENCY

PHONE: 999

FIRE
DEPARTMENT

PHONE: 999

POLICE

PHONE: 999



FIRST AID KIT

If a first aid kit is required please contact us straight away.

FIRE EXTINGUISHER

There is a fire extinguisher in the lobby on the ground floor.

HOUSE RULES

01

NO PETS

We don't allow pets at Railway House, so please leave your furry friends at home.

02

NO SMOKING

There is no smoking allowed ANYWHERE inside the building, please smoke in the Gardens away from the front door.

03

BE CONSIDERATE

We have 8 apartments here at Railway House, so please be considerate of your fellow neighbours during your stay.

04

REPORT ANY DAMAGES

Please report any damages immediately



THE KITCHEN



THINGS TO KNOW

Please help yourself to anything in the kitchen (salt, olive oil, etc.). There are dishwasher tablets provided, along with cleaning supplies.

Rubbish/Trash: There is a bin in the kitchen. If you need to empty your bin, there is a large blue waste bin outside the main apartment building on your left-hand side to dispose of your rubbish. If you require more bin bags, please get in touch.

COOKWARE ESSENTIALS

Pots and pans
Microwave
Toasters and ovens
Coffee machine
Hot water tap
Dishwasher
Wine Fridge
Bowls and plates
Cups and mugs
Basic utensils
Knife and cutting board

COFFEE MACHINE

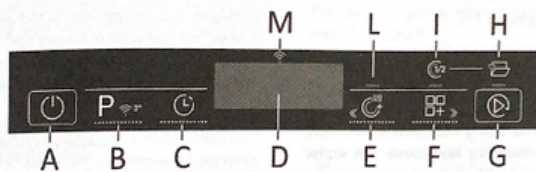
The coffee machines are easy to use. Please make sure the tank at the back is full of water, pull up the silver handle and turn the button on, put a coffee pod (provided) in the slot and pull down the handle.

Place cup underneath and press the button!

DISHWASHER

The dishwashers are easy to use, please try and use the ECO setting if possible:

DESCRIPTION OF THE CONTROL PANEL



A	ON/OFF Button	G	"START/RESET" button
B	"PROGRAMME SELECTION / REMOTE CONTROL" button	H	"OPEN DOOR" light
C	"DELAY START" button	I	"HALF LOAD" light
D	DISPLAY	L	"EXTRA DRY" light
E	"EXTRA DRY" option button	M	"Wi-Fi" light
F	"OPTIONS" button		

PROGRAMME	Detergent for soaking (prewash)	"IMPULSE" programmes	"AUTOMATIC" programmes	"POWER WASH" active	Washing temperature (°C)	Average washing time* (min.)	"OPEN DOOR" button	"HALF LOAD" button	"EXTRA DRY" button
P1 ECO	ECO	●	■	-	45	225	YES	YES	YES
P2 STEAM PLUS	STEAM PLUS	●	■	-	75	156	YES	YES	YES
P3 AUTO	UNIVERSAL	-	■	▲	50 - 60	145 - 160	YES	YES	YES
P4 59min	RAPID 59'	-	-	-	65	59	N/A	N/A	N/A
P5	GENTLE WASH	-	-	-	50	112	YES	YES	YES
P6	PREWASH	-	-	-	-	5	N/A	N/A	N/A
P7	HYGIENE+	●	-	-	75	156	YES	N/A	YES
P8	INTENSIVE RAPID	●	■	-	65	110	YES	YES	YES
P9	UNIVERSAL PLUS	-	-	▲	65 - 75	140 - 155	YES	N/A	YES
P10	AUTO SENSOR	-	■	▲	45 - 55	115 - 125	YES	YES	YES
P11	ULTRA SILENCE	-	-	-	55	255	YES	N/A	N/A
P12	GLASSWARE	-	■	-	45	115	YES	YES	YES



APPLIANCES & ELECTRONICS

TELEVISION

There are various apps available which you will need to log into to watch your favourite programmes. You can also watch the channels provided by Samsung TV.

Terrestrial TV is unfortunately not available.

HOT WATER TAP

This is instead of a kettle, please make sure the black box under the sink is powered on and the temperature has reached 98 degrees. To operate the boiling tap please press and hold the button on the left hand side of the tap, then twist away from you, which will allow boiling hot water to dispense from the tap - please DO NOT try and see if it is hot, it definitely IS!

MICROWAVE

The top oven in your apartment also works as a microwave.

2. HOW TO TURN OVEN ON AND OFF

2.1 Control panel

Control panel sensor fields					Press	Turn the knob
			WATT	OK		
Timer	Fast Heat Up	Light	Microwave power	Confirm setting		
Select a heating function to turn on the oven.						
Turn the knob for the heating functions to the off position to turn the oven off.						

Start cooking	
Select a heating function.	Set the temperature. Press WATT and turn the control knob to adjust microwave power. Press OK .

4.2 How to set: Microwave heating functions

Step 1	Remove all accessories. Insert microwave bottom glass plate. Put the food on the microwave bottom glass plate.
Step 2	Select a microwave heating function and press: OK to start with default settings. The display shows: duration and microwave power.
Step 3	Turn the knob for the heating functions to the off position to turn off the oven.
You can adjust settings while cooking. Turn the control knob to adjust duration. Press: OK Press WATT and turn the control knob to adjust microwave power. Press: OK	

4.3 Heating functions

Standard heating functions

Heating function	Application
	True Fan Cooking: Even baking, tenderness, drying
	Conventional Cooking: Traditional baking
	Turbo Grilling: Roasting meat, browning
	Pizza Function: Baking pizza
	Turbo Grilling + MW: Roasting large pieces, making gratins

Continued....

4.4 How to set: Assisted Cooking

For some of the dishes you can also cook with:

- Weight Automatic

Assisted Cooking - use it to prepare a dish quickly with default settings:

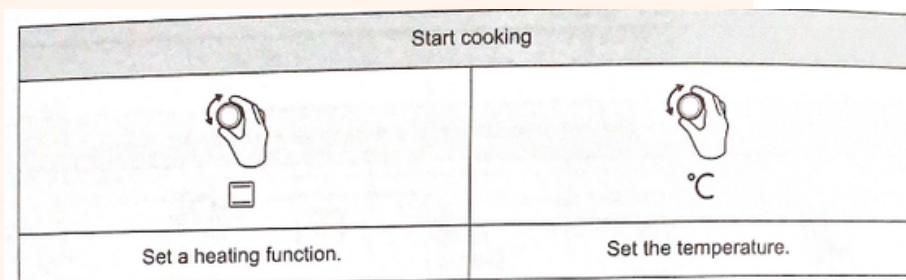
How to set: Cooking time

How to set: Time Delay

① Timer starts counting down at a set start time.

OVEN

The bottom oven in your apartment operates as a normal oven



Standard heating functions

Heating function	Application
 True Fan Cooking	Even baking, tenderness, drying
 Conventional Cooking	Traditional baking
 SteamBake	Steaming
 Pizza Function	Baking pizza
 Bottom Heat	Baking cakes
 Frozen Foods	French fries, potato wedges, spring rolls
 Moist Fan Baking	Baking
 Grill	Toasting, grilling
 Turbo Grilling	Roasting meat, browning
 Menu	To enter the menu.

4.3 Notes on: Moist Fan Baking

This function was used to comply with the energy efficiency class and ecodesign requirements. Tests according to BS EN 60350-1.

The oven door should be closed during cooking so that the function is not interrupted and the oven operates with the highest energy efficiency possible.

When you use this function the lamp automatically turns off after 30 sec.

For general energy saving recommendations refer to "Energy Efficiency" chapter, Energy Saving.

This function is designed to save energy during cooking. When you use this function, the temperature in the cavity may differ from the set temperature. The heating power may be reduced.

OVEN

Continued.....

4.4 How to set: Assisted Cooking

Every dish in this submenu has a recommended function and temperature. You can adjust the time and the temperature during cooking.

For some of the dishes you can also cook with:	The degree to which a dish is cooked:
Food Sensor	- Rare - Medium - Well done

Assisted Cooking - use it to prepare a dish quickly with default settings:			
Step 1	Step 2	Step 3	Step 4
			
Enter the menu.	Select Assisted Cooking. Press OK .	Select the dish. Press OK . Refer to "Menu structure" chapter.	Insert the dish to the oven. Confirm setting.

How to set: Cooking time				
Step 1	Step 2	The display shows: 0:00 	Step 3	Step 4
				
Choose a heating function and set the temperature.	Press repeatedly:  .		Set the cooking time.	Press: OK .
 Timer starts counting down immediately.				

HOB

As the hob is an induction hob, the pans need to be directly on the hob surface before the heat will work.

HEATING

The heating system is on a schedule which comes on at various pre-set times during the day, however if you need to increase the temperature press “Boost” on the thermostat control (white mirrored box).

Please DO NOT attempt to touch the boiler OR the radiator valves as they have all been pre-set, and touching them can have a negative effect on the heat output.

We can provide a small electric heater if required.

BATHS

If there is one or multiple baths in your apartment and you’d like to use showers as well, please press the “Boost” button on the thermostat (white mirrored box) it will show as a little flame.

Please be aware filling multiple full baths and showers in a short space of time will dramatically use the hot water very quickly.

The boost will help.



HEATING

BATHS & SHOWERS

ACCESSING THE CITY



ON FOOT

It is only a short walking distance into the city centre. Please turn left out of the gates and keep walking, it's about 15-20 minutes.

BUS

There is a bus stop outside the main gate to the left, just a few metres up. Please look up timetables related to the services.

UBER

Uber operates all day throughout the city, please use the app to easily book a taxi.

LOCAL TAXI SERVICE

Stream line taxis - 01904 65 65 65

SUPERMARKETS

There is a small Sainsburys Local on Blossom Street, which is in walking distance.
There is also a Waitrose & Tesco close by via car.

THINGS TO DO

WALK ALONG THE WALLS

You can access the ancient city walls at various points across the city, which allows you to walk all around the city. The closest access from Railway House is the Micklegate Bar entrance.

VISIT THE MINSTER

York Minster is one of the world's most magnificent cathedrals, located in the city centre. We highly recommend walking past as it's in the heart of the city.

WALK ALONG THE RIVER

Head towards the river for a lovely stroll down by the River Ouse.

VISIT THE SHAMBLES

The Shambles is a historic street in York, England, featuring preserved medieval buildings, some dating back as far as the 14th century. The street is narrow, with many timber-framed buildings with jettied floors that overhang the street by several feet. Also home to some Harry Potter themed shops.



PLACES TO VISIT



YORK DUNGEONS

York Dungeon depicts history of the dungeon using actor led shows, special effects and displays of models and objects. Fun for all the family.



CASTLE HOWARD

Castle Howard is a beautiful stately home in North Yorkshire, England, located 15 miles north of York. It also has beautiful gardens which you can walk around. Great to take a picnic.



HELSTON STREET

Pop into Helston Street, the shop owned by Lucy who created the interiors for Railway House. Here you'll find rustic interiors, lots of dried flowers and unique gifts.

4 Scarcroft Rd, YO23 1NB
helstonstreet.co.uk

RESTAURANT RECOMMENDATIONS

THE IVY

Set within a beautiful building The Ivy is a great place for a really nice lunch or evening meal. Booking ahead is advised. Great cocktails too.

TRINACRIA

Lovely independent restaurant serving a selection of Sicilian food. They also serve really great homemade icecream. Bishopthorpe Road.

THAI SEASON

Great Thai food not too far from Railway House, on Bishopthorpe Road. A firm favourite of ours.

DELRIO'S

An Italian restaurant located downstairs underneath the road. It's always really busy, so booking ahead is advised. Walking distance from Railway House.

RUDY'S PIZZA

If you need something quick and easy Rudy's pizza is the best in York. Located in the centre of town.



OUR FAVOURITE PUBS & BARS



HOUSE OF TREMBLING MADNESS

There are two premises within the city centre, both very cool. Also does great pub food (if you love pie & mash). Neil recommends this place to everyone!

MARKET CAT

Very central location, great atmosphere, serves a wide selection of drinks and their homemade pizza is excellent.

THE ANGEL ON THE GREEN

Located on Bishopthorpe Road. It is a lovely local pub serving great beer & cocktails. They also do wood fired pizza, which makes it a great spot to visit on your first evening with us.

FOSSGATE SOCIAL

Small bar with great beer and cocktails, but no food. Cosy atmosphere. Of these 4 recommendations this is the closest to Railway House.



BEFORE YOU LEAVE

- ☒ LOAD DISHES INTO THE DISHWASHER
- ☒ EMPTY ANY USED FOOD IN THE FRIDGE
- ☒ PUT RUBBISH IN THE BINS OUTSIDE
- ☒ TURN OUT ALL THE LIGHTS
- ☒ LOCK ALL WINDOWS AND DOORS
- ☒ RETURN KEYS TO ORIGINAL LOCATION

THANK YOU SO MUCH FOR STAYING WITH US.
WE HOPE TO SEE YOU AGAIN SOON!



THANK YOU
PLEASE ENJOY YOUR STAY

GET IN TOUCH WITH US!

✉ info@railwayhouseyork.co.uk

📷 [@railwayhouseyork](https://www.instagram.com/railwayhouseyork)

f [railwayhouseyork](https://www.facebook.com/railwayhouseyork)

RAILWAY
HOUSE

BOOKING A WEDDING WEEKEND IN YORK?



Railway House York

128 Holgate Road, York, YO24 4DL

Welcome to Railway House York. Thank you for considering Railway House for your stay.

Our beautifully restored Georgian villa is home to eight luxury apartments, thoughtfully designed to bring together comfort, character and timeless style. Whether you're visiting York for a wedding, a family celebration or a weekend away with friends, we hope you'll feel right at home.

If you're planning a wedding, Railway House is the perfect place for bridal preparations, family and friends to stay together, or even exclusive use of the entire building. Sleeping up to 30 guests, it's a relaxed and welcoming setting just minutes from many of York's most popular wedding venues.

Railway House offers:

- Sleeps up to 30 guests across 8 luxury apartments
- Exclusive use available
- Free, secure parking
- Private gardens
- Ideal for bridal preparations and wedding weekends

Planning your wedding?

We're also home to **Helston Street**, our in-house dried wedding florist. Led by Lucy, Helston Street specialises in handcrafted dried wedding flowers, creating everlasting bouquets, buttonholes and venue flowers for couples across York and beyond.

If you're staying with us for your wedding and would like to chat about your flowers, we'd love to help make your day even more special.

Find out more at Railwayhouseyork.co.uk or email info@railwayhouseyork, or lucy@helstonstreet.co.uk for dried floristry.